



WACKENHUT SERVICES, INC. –

OAK RIDGE TEAM

Susan Blackburn

Acting ES&H Manager



WACKENHUT

Oak Ridge Team



WHERE WE WERE

- **Inherited Worst Protective Force Safety Performance in DOE Complex**
- **Numerous “Open” Cases Transitioned From Previous Contractor**
- **Contract Funding Issues (No Restricted Positions)**
- **Lack of Continuity in Case Management (Subcontract Medical Provider)**
- **Accountabilities/Responsibilities Lacking (Part of transition process)**



WHAT WE'VE DONE



- **Hired Full-Time Occupational Nurse/Certified Case Manager**
- **Corporate Funded Transitional Assignments**

- **Established Injury Review Panel/Return to Work Panels**
- **GM Briefed Supervisors/Managers w/Emphasis on Safety Accountability/Responsibility**
- **Increased Employee Involvement (IMC/ESC)**



WACKENHUT

Oak Ridge Team



WHAT WE'VE DONE (cont.)



- Gained Union Support (ESC, Return to Work Panel)
- Implemented Safety Incentive Awards Program



- Staff ESH Professionals Assigned to Sites
- Two Successful ISMS Assessments (ORO/YSO)
- Immersion Days (Vehicle Safety, Firearms Safety, IM, Safety Awareness)
- Monthly Safety Meetings
- Integrated Management



WACKENHUT

Oak Ridge Team

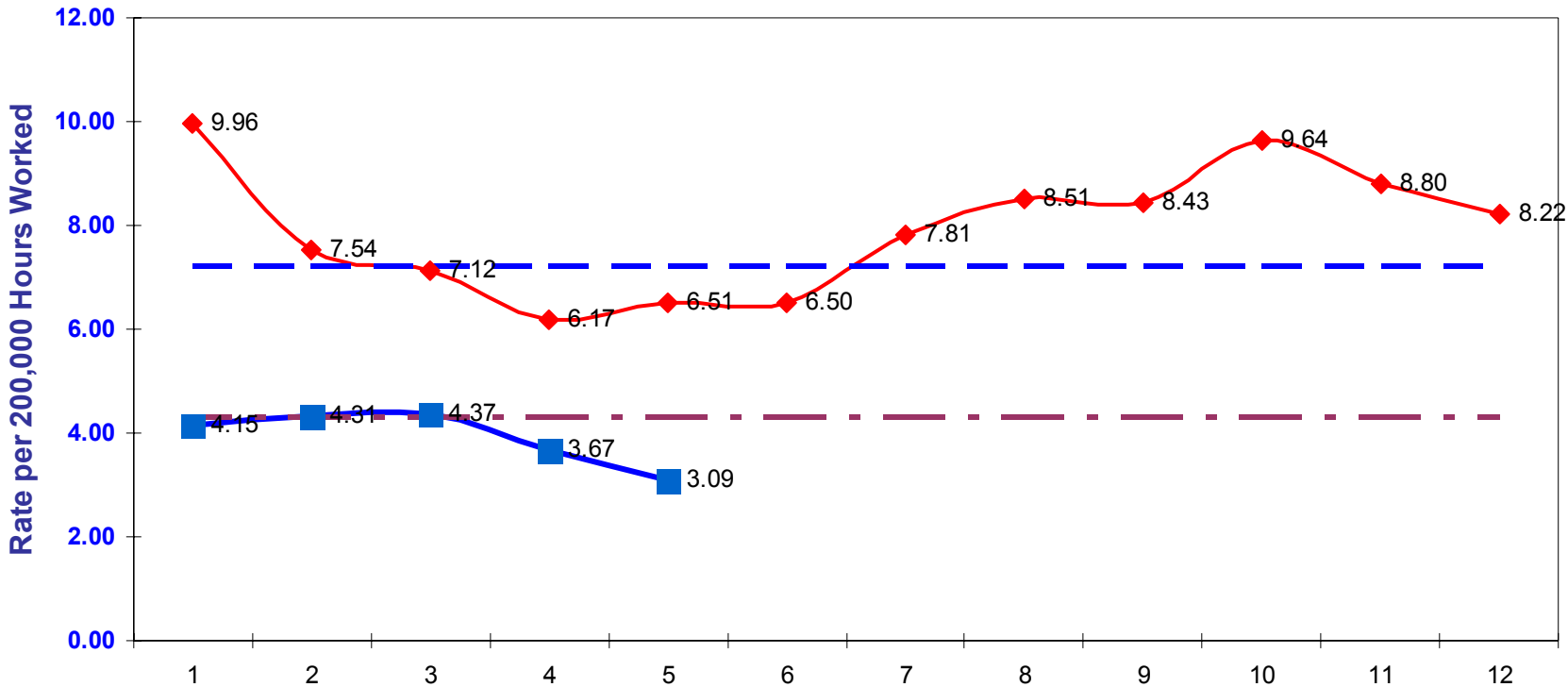


WHERE WE ARE

- **Total Recordable Cases Reduced By 53 % (3.09 vs. 6.51)**
- **Cost Index Reduced By 86% (18 vs. 133)**
- **Lost Work Days Reduced By 89% (84 vs. 740)**
- **Ranked 18 of 29 Security Contractors (CAIRS data not published this year)**
- **Partnership with Unions**
- **Increased Employee Involvement**



Total Recordable Case Rate

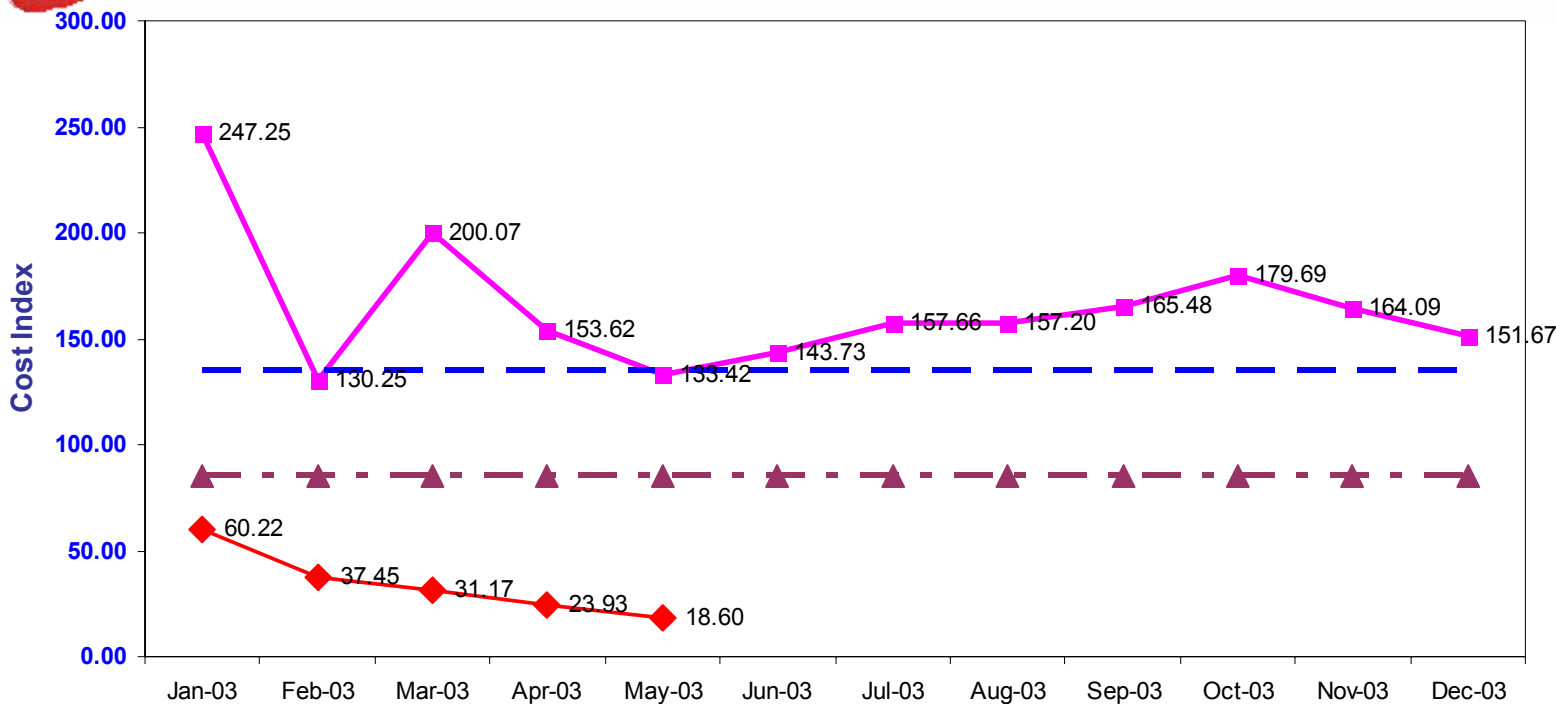


Analysis: TRC rate is based on 11 cases cumulative year to date.

■ 2003 WSI-OR TRC Rate ◆ 2002 WSI-OR TRC Rate - - 2001 WSI-OR TRC Rate (7.21) - . - DOE Security TRC Rate (4.3)



Safety Cost Index



Analysis: The Cost Index is based on a total of 11 TRCs, 84 lost workdays and 66 restricted work days for the calendar year.



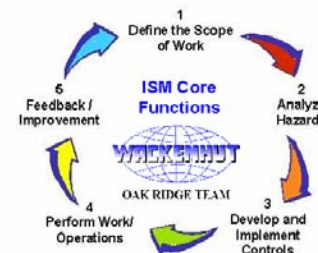


WHERE WE'RE GOING

BBS



- Behavior-Based Safety (Y-12/CTF)
- STAR Status in DOE's Voluntary Protection Program
- TN Center for Performance Excellence Award (TNCPE)
- Successful Annual ISMS Self-Assessment
- First in DOE Complex (As Compared to Security Contractors Like Us)
- Significantly Improved Safety Incentive Safety Program
- Re-Institute Chief's Challenge (7/1/03)



WACKENHUT

Oak Ridge Team